



# Update and exchange devices form

## Attached documents

<input type="checkbox"/> Proof of purchase	<input type="checkbox"/> Warranty Card
--	--

## Correspondence details (for returning the device).

Company name *	
Name of the person submitting the form *	
Street/number *	
Postal code/Location *	
E-mail *	
Telephone *	License key number:

## Invoice details (for paid repair)

Put an "X" if the address is the same as correspondence details. Enter VAT ID below

Company name*	
Street/number*	
Postal code/Location*	
VAT ID*	

Model:	* Serial No.:	Date of purchase:
Model:	* Serial No.:	Date of purchase:
For more equipment, fill out a new form		

Please send the devices together with all accessories included in the set (TRC and USB cables) to: INELO Service Dept. ul. Partyzantów 71, 43-300 Bielsko-Biała.  
Please send your questions to the INELO Service Department tel. +48 660401525 or +48 334965871 (extension: number146); email: devices@inelo.pl

## Service instructions in the event of update or exchange of devices - selecting this option will significantly speed up the repair

- I accept a free update of the **TachoReader Combo Plus** or **TachoReader Basic** device bought in 2019 to read the latest **SMART** tachographs in accordance with Reg. 799/2016 annex 1C..
- I agree to the update of the **TachoReader Combo Plus** or **TachoReader Basic** device to read the latest **SMART** tachographs in accordance with Reg. 799/2016 annex 1C. Update price - 75 EUR (not including any repairs in case of any device malfunctions noticed).
- I agree to the **exchange** of the older **TachoReader Combo** device for the latest **TachoReader Combo Plus** at 150 EUR.
- I agree to the **exchange** of **TachoReader Basic**, **TachoReader Mobile** or **TachoReader Mobile 2** for the latest **TachoReader Combo Plus** at 175 EUR.

**Shipping costs (25 EUR) will be added to the invoice in each of the above cases.**

I have been informed that diagnostics and cost evaluation are payable by a lump sum up to 12 EUR/ item, or free of charge if I accept the cost of repairing the goods delivered to Inelo as well as in the case of goods covered by the warranty.  
I declare that I have read Terms and conditions of Inelo Polska Sp. z o.o. regarding the warranty and service repairs and fully accept the provisions therein.

\* This field is mandatory

-----  
date and signature

**Inelo Polska Sp. z o.o.** with a registered office at Bielsku-Białej 43-300, ul. Karpacka 24/U2b is the Data Controller of your personal data.  
Submitting personal data is voluntary but necessary to apply service request. You have right to: access to the data provided, the right to request its rectification, modification, or deletion, as well as the right to request the Controller to process your personal data and to transfer it. You also have the right to lodge a complaint with the supervisory body with the President of the Personal Data Protection Office in Poland. You have right to withdrawal consent but withdrawal